



Return Form

Return address: Stuco GmbH, Lambacher Straße 41a, A-4655 Vorchdorf

Your details

Company / Customer no.	
Surname / First name	
Street / No.	
Zip code / City	
E-Mail	
Your phone number	
Order or invoice number	

Quantity	Article no.	Size	Reason	Exchange/Refund
			1 2 3 4 5 6 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> ----- 1 2 3 4 5 6 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Item no. & size for replacement or refund
			1 2 3 4 5 6 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> ----- 1 2 3 4 5 6 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Item no. & size for replacement or refund
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Reason for return: **1.** Shoe does not fit; **2.** Wrong model/size ordered; **3.** Wrong model/size delivered; **4.** Manufacturing defects; **5.** Warranty case, defective shoe; **6.** Other (please specify)

Options for reimbursement of the purchase price

- Offset the price of the returned items against the replacement delivery
- Credit the value of the goods to the Stuco customer account
- Refund the value of the goods to my bank account

Details for refund to bank account (If you have paid by credit card, PayPal or instant bank transfer, the refund will be made directly to this payment method)


Bank _____

IBAN _____ Account holder _____

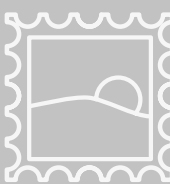
Return conditions: The product must be unused, in its original condition and purchased no more than 10 days ago. In the event of warranty claims due to material or manufacturing defects, we will inspect the product and either repair or replace it in the event of a warranty claim. We will inform you of any defects not covered by the warranty. Our general terms and conditions and warranty conditions apply. The product must have been purchased directly from Stuco (not from a dealer). Costs for packaging and return shipment are at the expense of the customer.



Fill in the return form

Pack the form and the product to be returned

Address, stamp, and send

Further remarks:
